

QUALITY PERFORMANCE WORKSHEET

Hospital Name _____

EMERGENCY

	ROUND 1 Dept. Totals	ROUND 2 Dept. Totals	Quality Loss Weighting Factor	=	ROUND 1 Quality Loss	ROUND 2 Quality Loss
Ambulance Diversions			x 200	=		
Patients Waiting			x 20	=		
Extra Staff			x 5	=		

SURGERY

Arrivals Waiting			x 20	=		
Requests Waiting			x 20	=		
Extra Staff			x 5	=		

CRITICAL CARE

Arrivals Waiting			x 20	=		
Requests Waiting			x 20	=		
Extra Staff			x 5	=		

STEP DOWN

Arrivals Waiting			x 20	=		
Requests Waiting			x 20	=		
Extra Staff			x 5	=		

	Number of hours not completed	Number of hours not completed				
If you did not complete 24 hours			x 500	=		

TOTAL QUALITY LOSS

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FINANCIAL PERFORMANCE WORKSHEET

Hospital Name _____



EMERGENCY

	ROUND 1 Dept. Totals	ROUND 2 Dept. Totals	Unit Cost	=	ROUND 1 Excess Cost	ROUND 2 Excess Cost
Ambulance Diversions			x 5,000	=		
Patients Waiting			x 150	=		
Extra Staff			x 40	=		



SURGERY

Arrivals Waiting			x 3,750	=		
Extra Staff			x 40	=		



CRITICAL CARE

Arrivals Waiting			x 3,750	=		
Extra Staff			x 40	=		



STEP DOWN

Arrivals Waiting			x 3,750	=		
Extra Staff			x 40	=		

	Number of hours not completed	Number of hours not completed				
If you did not complete 24 hours			x 1,000	=		

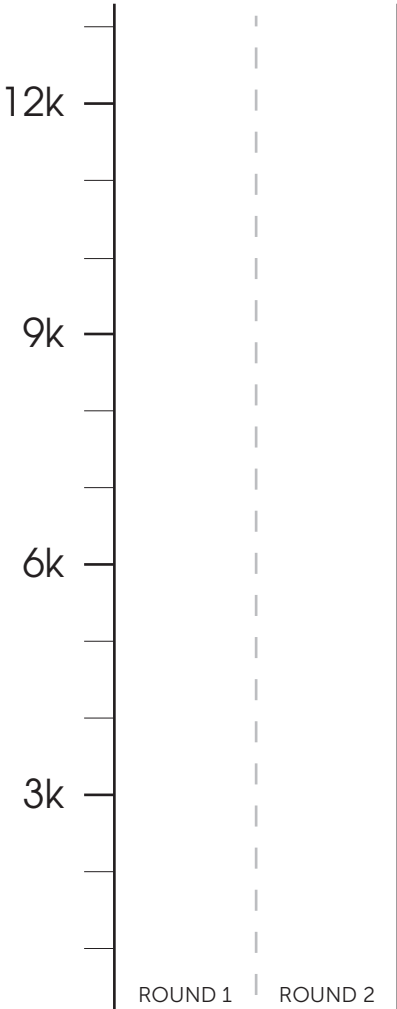
TOTAL EXCESS COST

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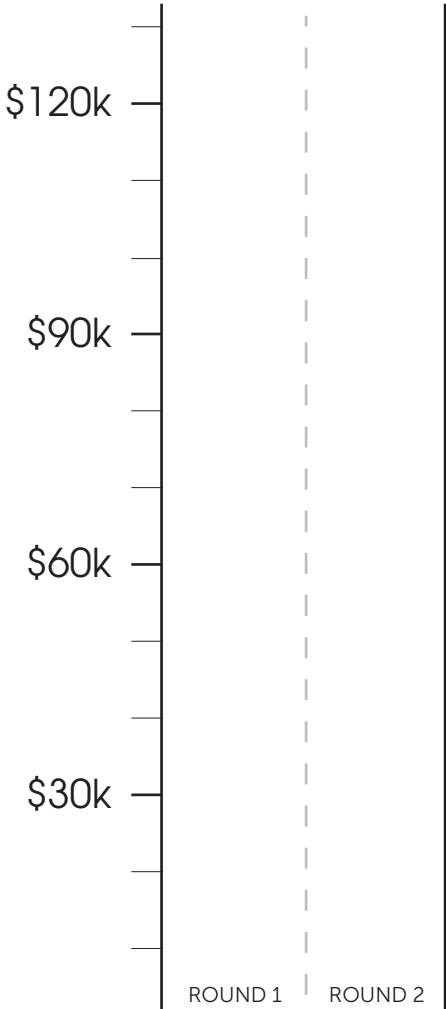
TEAM PERFORMANCE

_____ HOSPITAL NAME _____

Quality Loss



Excess Cost



Draw a horizontal line across each bar to represent your team's quality and financial performance totals